



2021 COVID-19 Spectator Code of Conduct

The well-being of our Members & Supporters will be the Club's top priority when crowds are permitted to come into the Cooper Associates County Ground this season. To help protect you and your fellow Members & supporters, you are requested to follow the guidelines set out below.

When applying for and accepting ticket(s) for a fixture at the Cooper Associates County Ground, you agree to be bound by this guidance. If you have any questions relating to this guidance, please contact us on 01823 425301.

Please note: this guidance is in addition to the Ground Regulations which are still enforce. These can be viewed here: <https://www.somersetcountycc.co.uk/wp-content/uploads/2021/04/Operating-Procedure-1-Ground-Regulations-2020.pdf>

Pre-Arrival

- If you or anyone in your bubble have symptoms of COVID-19 within 48-hours of the match day or are self-isolating, please contact the Club as soon as possible and DO NOT attend on the match day.
- You agree to follow any additional Government guidance which may already be in place and/or introduced at short notice. (i.e., Lateral flow testing, temperature checking)
- If you are attending with other members of your social or support bubble, please make sure they have read and understood these guidelines.
- Face Coverings must be worn on entry and when moving around the Cooper Associates County Ground. You may remove this only when seated. If you are exempt from wearing a face covering, please let us know in advance of your arrival.
- Please be aware that to reduce the risk of COVID-19 transmission within the Cooper Associates County Ground the venue is now cashless. We will only accept payments by card (contactless or chip & pin). Cash WILL NOT be accepted.
- You agree that your personal data will be used to support NHS Track and Trace, if required. The Cooper Associates County Ground is listed as a venue on the NHS COVID-19 App and the Club would recommend spectators download this and use the QR codes situated around the ground to formally "check in" to the venue.

On Arrival

- Members & supporters are asked to arrive in good time, at the gate printed on your ticket to go through all the necessary entry procedures. Face coverings should be worn whilst awaiting entry.
- Make sure you know in advance where your entry point is, and if an entry time is specified on your ticket, please be there on time.
 - Brian Rose Gates:
 - Somerset Stand Block 3
 - Somerset Stand Block 4
 - Somerset Stand Block 5
 - The River Stand
 - Lord Ian Botham Stand
 - Jack White Gates (St James Street):
 - Ondaatje Non-Alcohol Stand
 - Marcus Trescothick Pavilion Lower

- Marcus Trescothick Pavilion Middle Tier
 - Marcus Trescothick Pavilion Elevated
 - Gimblett's Hill
 - Somerset Stand Block 1
 - Somerset Stand Block 2
- Please be aware that your temperature may be taken before entry and in line with current guidance.

Inside the Cooper Associates County Ground

- At all times and in all parts of the Cooper Associates County Ground, please observe social distancing and avoid close contact with others not in your social or support bubble. Signage and floor markers will be available in all areas to assist you with this.
- If you wish to access any of the ground's amenities such as toilets, food and drink outlets or retail concessions, please check to see which ones are in use, and plan your route to them accordingly. Directional signage will be available to assist you with this.
- Please remain in your allocated seat or place, as printed on your ticket whenever possible. You are asked not to sit in a seat which has not been allocated to you or which is marked to show "seat not in use." Once you are sat in your allocated seat, you are free to remove your face covering if you wish.
- If you do need to leave your seat or place, please wait for a time when the gangway is clear and always follow the signs indicating which way to go.
- If you are in a seated area, when moving past other spectators to and from your seat, please wear your face covering and avoid face to face contact with other spectators.
- If you are in a standing area, you are asked to wear a face covering at all times. Please stay within your social or support bubble and remain aware of the movement of others at all times.
- Please do not congregate in enclosed areas or behind the stands longer than is necessary and return to your allocated seat as soon as possible.
- Maintain good hand hygiene – please use the sanitiser stations provided, particularly when entering and leaving your seating area and avoid touching your face whenever possible.
- Please observe respiratory etiquette; always cover your mouth with your elbow or a tissue if needing to cough or sneeze.
- Avoid hugs, high-fives and any close contact with people who are not within your social or support bubble.
- Please avoid shouting, singing, or celebrating if possible and be mindful of those around you at all times.
- A large portion of the ground is unavailable to Members and supporters and this will be clearly marked and stewarded. Only authorised personnel may enter these areas. (Colin Atkinson Pavilion, Andrew Caddick Pavilion, Ondaatje Pavilion and Ondaatje Family Stand).
- Members and Spectators must NOT approach players at any stage, including pre- and post-match. Unfortunately, the usual autograph signing session will not take place in 2021.
- Help us keep you safe: if you spot any breaches of these guidelines or feel uncomfortable with the behaviours of others, report this anonymously by texting SCCC STEWARD followed by your message to 66777. A nearby Event Safety staff member will be alerted to your concerns.

Post-Match

- Please remain seated once the match has finished. Our stewarding and volunteer team will be releasing Members and supporters by stand to ensure social distancing is maintained.
- Should you or anyone within your party develop symptoms in the 48 hours following the match date, please inform Somerset County Cricket Club immediately. You will be asked to provide details on your movements on the match day and any prolonged exposures in other areas of the ground outside of your seating area.

Notes

- In the unlikely event of an individual failing to adhere to these guidelines the Club reserves the right to deny entry into, or to eject the individual(s), from the ground. Persistent breaches of these guidelines may result in future ticket allocations being cancelled.
- The Club wishes to thank all Members and supporters in advance for their cooperation and understanding of these requirements.